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17<sup>th</sup> March 2009

Dear Sir/Madam

It has come to our attention that recent programs created by LabelCraft are being detected as having a virus called "possibly movly 1"

This issue has only been reported by users with Trend Micro Antivirus software.

We have contacted our Installation Software provider who confirmed they are aware of the problem. They have also confirmed that this is not a virus but a problem with the Antivirus software. They have contacted Trend Micro about this issue. Currently no update from Trend Micro has been supplied to resolve this issue.

Please check regularly with Trend Micro that you have the latest updates.

We can assure you that our programs are thoroughly virus scanned before release.

If you require any more information please contact us on +47 6498 2400 or via e-mail at [support@labelcraft.no](mailto:support@labelcraft.no).

Regards

Jim Smith  
Project Manager